

Corporation of The Township of Stone Mills

4504 County Rd. 4, Centreville, Ontario K0K 1N0
Tel. (613) 378-2475 Fax. (613) 378-0033
Website: www.stonemills.com



PUBLIC WORKS FREQUENTLY ASKED QUESTIONS

I live on an unpaved road and it is very rough, when will it be graded?

Township Public Works staff grade the roads as often as conditions permit. Ideal conditions are when the roads are damp because it permits staff to cut and reshape the road base. When roads are too dry, they are too hard to cut and reshape and will not re-compact. When the road is too wet, grading will turn the road 'soupy' and will be severely rutted when it dries. Frost in the roads make them impossible to grade. Often during the spring season, Township Public works staff wait until the daily temperatures reach 4-5 degrees Celsius before the road is suitable to grade. Snow on gravel roads during spring conditions often leaves the road too wet to grade. The Township understands when the roads need grading however are tied to the weather conditions and ask for your continued patience and understanding.

To report a rough road please contact Public Works at 613-378-1435 or roads@stonemills.com.

My road is very dusty when will you put something on it?

Generally, dust suppressant material (Calcium Chloride) is applied by Township Public Works staff following the conclusion of half load restrictions (beginning of June). Calcium chloride is applied on an as-needed basing during dry weather periods.

To report a dusty road please contact Public Works at 613-378-1435 or roads@stonemills.com.

The snowplow has not plowed my road yet?

All roads within the Township are plowed in accordance with the classification of road, as outlined in the Ontario Regulation 239/02 Minimum Maintenance Standards (MMS) for Municipal Highways. The regulations categorize and prioritize roads based on traffic volumes and speed limits – generally the greater the volume of traffic and the greater the speed limit, the greater the priority for snow and ice clearing. Please review the Ontario standards via the link below:

<https://www.ontario.ca/laws/regulation/020239>

When will the sidewalks be plowed?

Municipal sidewalks that are kept plowed in the winter are serviced according to Ontario Regulation 239/02 Minimum Maintenance Standards for Municipal Highways. All efforts are

made to ensure sidewalks are cleared within 48 hours after the end of a snowfall event, however clearing typically begins within 24 hours following the end of a snowfall event.

What to do if your mailbox is damaged by a snow plow.

Damaged mailboxes are repaired as prescribed in By-Law No. 245-2004-PW. A link to this By-law is below:

<https://stonemills.civicweb.net/filepro/documents/4307/>

The grass is really high along my road, why isn't it cut?

Grass cutting begins in May of each year. Ditches adjacent to roads within the Township are cut twice annually, at a minimum. Concerns regarding missed areas can be reported to Public Works at 613-378-1435 or roads@stonemills.com.

When will my road be swept?

Sweeping operations generally begin in May and can take up to six (6) weeks to complete, depending on weather conditions. Concerns regarding missed areas can be reported to Public Works at 613-378-1435 or roads@stonemills.com.

My 911 sign has been damaged, how do I get a new one?

Contact Public Works at 613-378-1435 for a replacement sign. Please note that if the property owner installs the replacement sign the fee is \$20.00. If Township of Stone Mills Public Works staff install the replacement sign, the fee is \$100.00.

How do I report a pothole?

To report a pot hole please contact Public Works at 613-378-1435 or roads@stonemills.com to advise Township staff of the location.

Who do I call after hours?

To report urgent afterhours disruptions to municipal services, such as: obstacles on the roads, roadway flooding, fields flooding, ditches backed up or flooding, sewer problems, fallen trees, failed or blocked culverts or other public safety hazard – Please contact the Public Works emergency after hours 613-378-1435.

For emergencies requiring police, fire or ambulance, please call 911.